Text Size issues in ChilliDB and the ChilliDB Outlook Plug-in

Introduction

Windows settings can have an unexpected effect on both ChilliDB the Web Application when using Firefox web browser, and the ChilliDB Outlook Plug-in.

Check your Display settings

Go to Windows **Control Panel > Personalisation > Display** and check your setting shown in the following image.
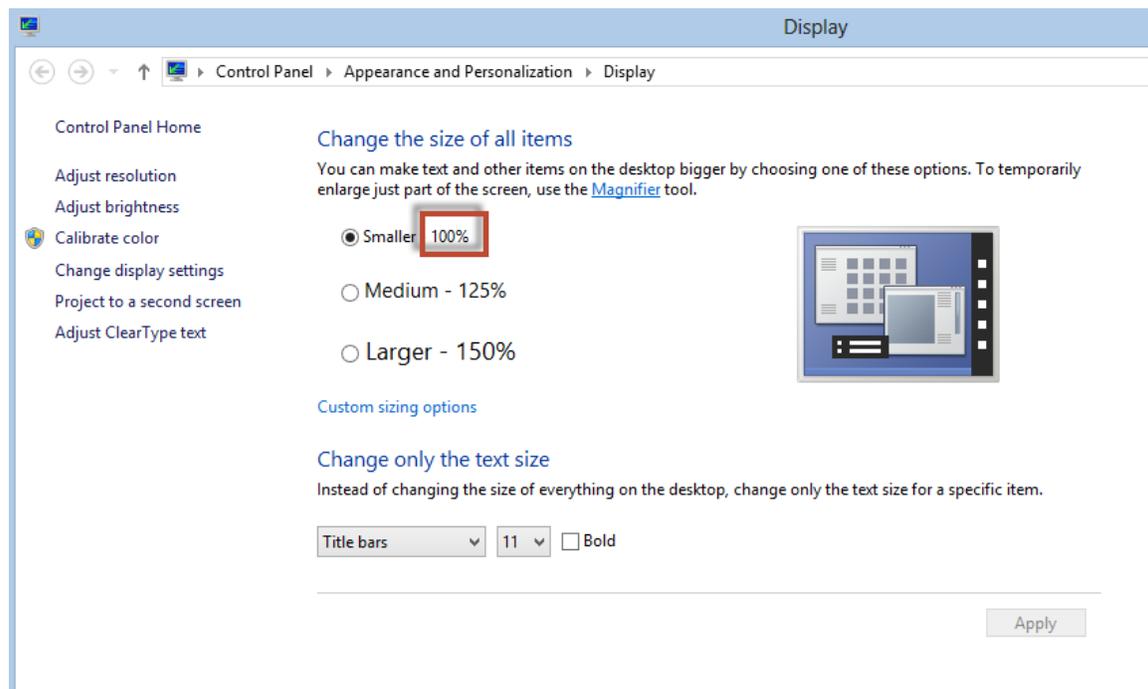
If it is something other than 100% the following ChilliDB systems will be effected:
- ChilliDB in Firefox will use these settings to adjust the rendering of all Text. If you compare another browser such as Chrome or Internet Explorer showing the same screen (e.g. the login screen), it will be obvious

- ChilliDB Outlook Plug-in will show it's buttons with the Text not fitting on them and being truncated, as shown here
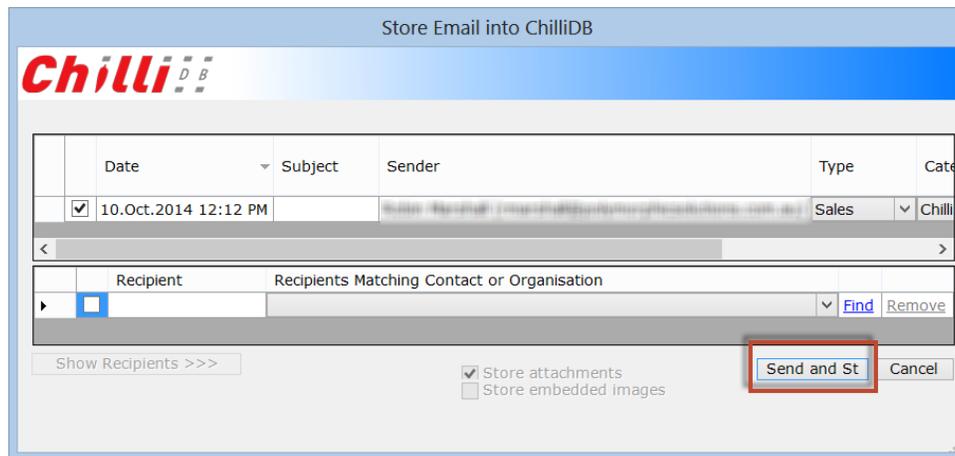
Resolution

If you found that your Windows display settings are not set to 100%, then to correct them, follow these instructions.

Go to Windows **Control Panel > Personalisation > Display**, change the setting indicated in the following image to be 100%, and then save your changes. Windows will inform you that you need to log out and back in for this to take effect.
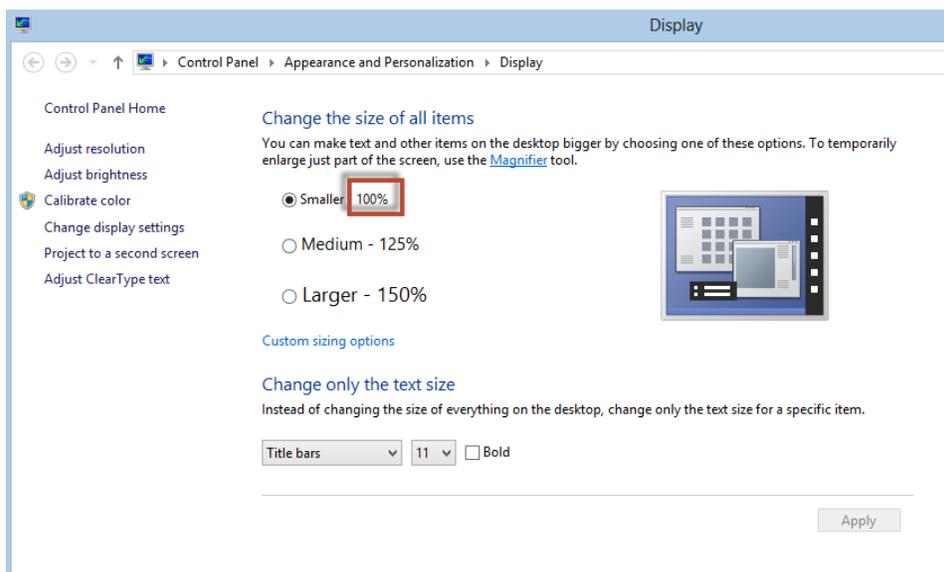
Still having issues?

If the Windows Control Panel display settings are not your issue, and the issue is only occurring in your web browser, then, check the zoom levels in your web browser to ensure they are set to 100%.